

OTHER SERVICE INFORMATION

ADDITIONAL INFO & CONTACTS

Mandatory Trash, Recycle, & Compost Service

Every business in Oakland must subscribe to sufficient trash, recycle and compost service to meet weekly generation per Oakland Municipal Code 8.28.140. All material discarded by each business must be correctly sorted into the trash, recycle, or compost container and must fit inside the collection containers with the lids closed. Citations of up to \$1000/day may be issued for not complying with OMC 8.28.

Since January 1, 2022, all California businesses, multifamily complexes and residences are required to sort food scraps from trash and recycling and subscribe to compost collection service per State law SB 1383. SB 1383’s intent is to reduce greenhouse gas emissions and slow climate change by diverting organic material away from landfills. Refer to the contacts section to the right to order recycle, trash, and compost service. Businesses are also required to:



INFORM

Inform employees, contractors, and/or business tenants each year about trash, compost, and recycle rules.

EDUCATE

Train employees and contractors at least annually to separate trash, compost, and recyclables. Request additional service brochures in English, Spanish, Chinese, and Vietnamese to support this effort at www.oaklandrecycles.com/services/free-tools-resources.

PROMOTE

Post signs, posters, and/or affix labels to bins to ensure the right materials go in the right bins. Order free signs and posters at www.oaklandrecycles.com/services/free-tools-resources. Free help and indoor green bins are also available.

ACCESS

Place trash, compost and recycle bins together both indoors and outdoors. Restrooms are not required to have recycle or compost collection however the City encourages collection of paper towels for composting from restrooms.

Contact WM customer service at 510-613-8700 or email oaklandoutreach@wm.com for technical support, including training and on-site assesment of your disposal needs.

Avoid Contamination and Overfilled Containers

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If your compost container is contaminated more than four times in any 12 month period, it may result in the discontinuation of service. If service is discontinued, your business may not comply with SB 1383 and may be subject to fines.



Avoid overages in your trash container by setting it out as close to your service time as possible. **WM also provides push/pull services and a lock and key service for a fee.** If trash bags are above or around your container, WM will remove the extra material but charge your business for excess. After three documented occurrences of overflow, WM can increase your trash service to prevent future litter and overflow.

Service Holidays: When Thanksgiving, Christmas or New Year’s Day fall on a weekday, pickup will be one day later for the rest of the that week.

Contacts and Important Phone Numbers

Trash and Compost Collection Services, including Free Techincal Assistance
Waste Management of Alameda County, Inc (WM).....510-613-8710

Recycling Service
Visit www.OaklandRecycles.com/businesses for a list of list of collection service providers.

Report Illegal Dumping
OAK311510-615-5566
www.oaklandca.gov/services/oak311

City of Oakland
Recycling Hotline510-238-SAVE (7283), recycling@oaklandca.gov

Learn More About Your Services at OaklandRecycles.com!

- What Goes Where sorting information
- Look up your scheduled pickup day, print or download a personalized calendar.
- Play a recycling game or set a weekly pickup reminder.



Para obtener una copia de este folleto, visita OaklandRecycles.com
Để lấy bản sao của tài liệu này, xin truy cập OaklandRecycles.com
有關此副本宣傳冊，請訪問 OaklandRecycles.com



250 Frank Ogawa Plaza, Suite 5301
Oakland, CA 94612

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Business
Compost, Recycle, Trash
Services Guide



Oaklanders Recycle Right!

Cart & Bin Colors



TRASH

RECYCLE

COMPOST

New colored carts and bins are slowly being introduced into Oakland. Your containers may not match the colors shown here. Please follow the label on your container for what items belong.

Visit www.oaklandrecycles.com/services/business/ for container size options and prices.



RECYCLE

回收 RECICLAR TÁI CHẾ





TRASH

垃圾 BASURA RÁC





COMPOST

堆肥 ABONO PHÂN HỮU CƠ



Outside of the Bin

Please follow these instructions to dispose of items that do not fit or belong in any cart or bin. **Do not place extra trash in your recycle or compost carts or bins, this contaminates the recycle and compost streams.** Repeat instances of contamination may result in fines or a requirement to increase trash service (see reverse side).

Empty Glass, Aluminum, Metal & Plastic Containers, Beverage & Soup Boxes, Clean Paper & Cardboard



Recycle #1 (bottles), #2 (jugs), and #5 (tubs)



No plastic bags. Keep recycling loose.
No trash, food or liquid in the recycle cart or bin. Prevent litter by keeping your lids closed.
Refer to your recycle provider for specific rules and instructions.

Non-Recyclable, Non-Compostable, Non-Hazardous Materials



State law SB 1383 prohibits food scraps, food-soiled paper, plant debris, and recyclables from being placed in the trash.
Learn more at oaklandrecycles.com/laws.

Food Scraps, Non-coated/lined Food-Soiled Paper, Plant Debris, Untreated Wood



Place compost loose in your container, in a paper bag, or in a clear untied bag.

Hazardous Waste Drop-in for Businesses

All businesses in Alameda County can participate in this drop-in service that accepts latex paint, aerosol cans, fluorescent lamps, and household batteries. There is no need to set up an account or make an appointment.



Visit www.stopwaste.org/at-work/business-drop-in-service for instructions on how to use this service.

Reusable Requirements for Food Vendors

Take-out orders: Food vendors must accept and fill customer provided reusable cups and containers so long as the customer's reusables are clean and can hold orders safely.

Dine-In Orders: Effective July 1, 2025 food vendors may only serve food using reusables..

The Alameda County Waste Management Authority (StopWaste) offers free resources and grants for a limited time to help businesses switch to reusables for dine-in service. Check out what's available by visiting: <https://www.stopwaste.org/at-work/reduce-reuse-repair/reducing-disposable-foodware>

Fats, Oils, and Grease (FOG)

Fats, oils, and grease (FOG) used for cooking must be stored in specially designed waste containers or collected by grease trap separators. FOG must not be poured down pipes or storm drains where it can clog, back up sewage, and pollute our waterways. Restaurants and food preparation businesses must contract with specially licensed waste oil haulers or recyclers to regularly dispose of used FOG and maintain FOG disposal records.



For more information about managing FOG, visit www.ebmud.com/wastewater/bay-friendly-waste-disposal/fats-oils-and-grease or call the EBMUD Environmental Services Hotline at (510) 287-1651.

Still Not Sure What Goes Where?

Visit resource.stopwaste.org for questions about reuse, repair, recycling and safe disposal options for everything from electronics and clothes to furniture and bicycles.



Select Your Recycle Service Provider

Recycle service is mandatory for businesses.

Businesses may choose their recycle provider. Choose a provider from a list available at www.oaklandrecycles.com/services/business.

Separate residential service must be provided to all residential units located in mixed use properties. Residential recycle service is provided by California Waste Solutions, 510-OAKLAND (625-5263).



Reducing Trash from Landfills

Ban on Expanded Polystyrene Foam and Compostable Plastic

By Ordinance, Oakland food vendors may not use expanded polystyrene foam (Styrofoam™) or compostable plastic disposable foodware. For more information call 510 238-SAVE (7283).



City of Oakland's Foodware Requirements (refer to last panel for more reusable foodware requirements):

- Accessories may only be provided on request, this includes single-use straws, utensils, and condiment packets.
- Single use items must be free of toxic chemicals. Visit OaklandRecycles.com/laws/#reusables for a list of acceptable items and other resources.

Free Indoor Green Bins Grant

For a limited time, free indoor green bins are available to Alameda County businesses and institutions for the collection of food scraps, compostable paper and plant debris (organics). A variety of sizes and styles are available – up to a value of \$500 per approved site!



Apply online at <https://portal.stopwaste.org/freebins>

www.oaklandrecycles.com/services/business.



csnorthbay@wm.com
510-613-8700



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