



Oakland Recycles Services Kit

www.oaklandrecycles.com/services/property-managers

Property managers' actions impact the success of trash, recycle and compost programs.

To ensure a clean Oakland, every multifamily property owner or manager must provide enough trash, recycle, and compost collection service to match residents' generation levels. For trash this can be no less than the equivalent of 20-gallons of service per unit ([Oakland Municipal Code 8.28.142](#)). To comply with State Bill 1383 (SB 1383), multifamily properties must provide residents equal access to compost, recycle and trash service with enough capacity to capture all recycle and compost material generated by residents. SB 1383's intent is to reduce greenhouse gas emissions resulting when food scraps, plant debris, and paper are buried in a landfill. Climate change is slowed by diverting those materials to compost or recycle. Visit the Mandatory Laws and Rules page on www.OaklandRecycles.com/laws for more details on City, County and State requirements.

COLLECTION SERVICES

Trash Collection: Every building must have no less than the equivalent of 20-gallons of service per unit. The trash level needs to provide enough space to prevent trash from overflowing from the collection container(s).

Recycle Collection: Every building must have recycling containers sufficient to capture all acceptable recyclable materials. Oakland Recycles provides unlimited weekly collection service at no additional charge.

Compost Collection: Every building must have compost carts sufficient to contain all plant debris, food scraps, and food soiled paper. Five gallons of service per unit is strongly suggested.

Bulky Junk Service for Apartments & Condos

As part of the curbside services, Oakland residents who live in apartments can directly schedule a drop off and a curbside pickup appointment without property manager approval.

Residents can schedule an annual drop off of up to four cubic yards of bulky waste at the Davis Street Resource Recovery Complex in San Leandro.

Residents may schedule a curbside pickup appointment once a year for the removal of up to four cubic yards of waste and a limited number of large items like appliances, mattresses, and tires.

Property managers can also schedule a roll-off container for building wide bulky junk removal.

www.oaklandrecycles.com/bulky-service/

HELP IS AVAILABLE

On-Site Service Evaluation and Right Sizing: Let us help you evaluate your current trash, compost and recycle service to determine container size and frequency or move container locations to maximize resident participation and meet your building's needs.

Trash/Compost Services: 510-359-6982 - Recycle Services: 510-625-5263

Free Resident Tool Kit: Food scraps kitchen pails (while supplies last), recycling totes, Residential Compost, Recycle, Trash Services Guide, and "what goes where" posters are designed to help your residents recycle right. Visit www.oaklandrecycles.com/services/free-tools-resources/ to request materials.

Oakland Recycles is a collaboration between the City of Oakland, California Waste Solutions and Waste Management of Alameda County, Inc. ("WMAC").



YOUR RECYCLING TEAM
WASTE MANAGEMENT
CALIFORNIA WASTE SOLUTIONS



Steps for a Successful Recycle Program

www.oaklandrecycles.com/services/property-managers

By implementing the actions below, you can support your residents in fully participating in the compost, recycle, and trash services.



Schedule a visit with a WMAC or a California Waste Solutions representative to evaluate your property's trash, compost (WMAC) or recycling (CWS) volume.

Adjust service level as needed.

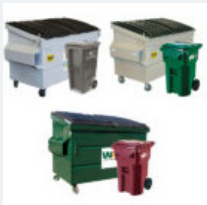
Call 510-613-8700 for trash and compost, 510-625-5263 for recycling.



Give all new residents a Residential Recycling Program Guide.

Order additional copies from www.oaklandrecycles.com/services/free-tools-resources/

You may also download a printable sorting guide at www.oaklandrecycles.com/resources/ (also included in this kit).



Place outdoor trash, compost and recycle containers together.

This makes it easy for residents to sort materials into the proper container. Post required sorting guideline signage where your containers are placed.



Distribute Move In/Move Out Resources letter to all residents.

Let them know about ways to reduce and recycle more, where to donate reusable items such as books, clothing, housewares, and electronics, and/or use the bulky junk program. Go to www.stopwaste.org/rules/resources for resources to download.



Hang "What Goes Where" Posters in common areas or wherever indoor or outdoor containers are located.

You may order them at www.oaklandrecycles.com/resources/ or visit www.stopwaste.org/tools/signmaker to download and print yourself.



Send newsletter announcements to share information and resources about the property's recycling program to residents.

Included in invoices are fliers to distributed to residents.

You may also download them a www.oaklandrecycles.com/resources/ or visit www.stopwaste.org/rules/resources



Provide residents with a free recycle caddy and kitchen pail to store and carry their recyclables and compostables to the central containers.

Order free caddies and pails from www.oaklandrecycles.com/services/free-tools-resources/.



Plan a community event for your residents to learn more about recycling.

Invite an Oakland Recycles Representative to give a presentation and answer questions. Email OaklandOureach@wm.com to schedule a presentation. Encourage your residents to play a fun Recycle Right game at www.OaklandRecycles.com.



Free Tools & Resources for Residents & You

www.oaklandrecycles.com/services/free-tools-resources

RESIDENTS



Kitchen Pail



Recycling Brochure in English, Spanish, Chinese & Vietnamese



Recycle Caddy



Recycle, Compost and Trash Signage



Bulky Drop Off and Pickup Service for Your Residents and You
www.oaklandrecycles.com/bulky



Holiday Tree Pickup Service
Place curbside first two weeks of January. 100+ units, call 510-613-8710 to schedule a 20 cubic yard roll off box.

Residents can look up their pickup day at www.OaklandRecycles.com.

OWNER/PROPERTY MANAGER



Technical Assistance Available including Onsite Service Evaluation



Free Auto Oil Recycling Kit
Contact CWS at 510-625-5263

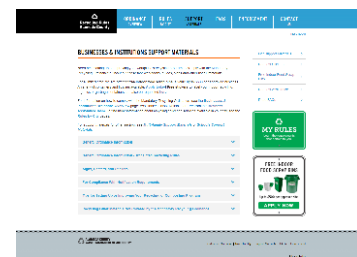
Put dry cell alkaline household battery household batteries in plastic bag here.



Household Battery Recycling Available



Compost Collection Carts Available in 32, 64, and 96 gallon capacity. Part of trash service, additional carts at no extra cost.



Download & Customize Resident Communications
www.stopwaste.org/rules/resources



Container Size & Type Options

www.oaklandrecycles.com/services/property-managers

New statewide requirements established by SB 1383 require a transition to trash containers that are dark gray or black and recycle containers that are blue. When properties request new or additional service, carts that follow the new requirements may be delivered. If your property still has burgundy trash carts or gray recycle carts or bins, please keep using them!



TRASH
(WMAC)



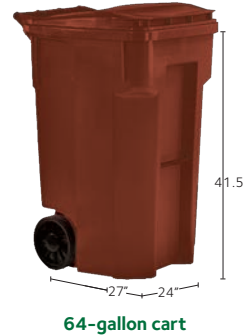
COMPOST
(WMAC)



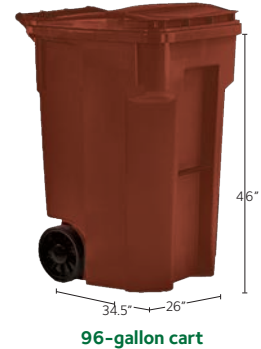
20-gallon cart



32-gallon cart



64-gallon cart



96-gallon cart



RECYCLING
(CWS)



TRASH
(WMAC)



1 Cubic Yard Container*



1.5 Cubic Yard Container*



2 Cubic Yard Container*



3 Cubic Yard Container*



COMPOST
(WMAC)



4 Cubic Yard Container*



6 Cubic Yard Container



7 Cubic Yard Container



RECYCLING
(CWS)

1 cubic yard equals 200 gallons.

*Note: Wheels standard on 1 yard – 4 yard containers.

No less than the equivalent of 20-gallons of service per unit – Total service level must be adequate to contain all trash generated on site.

Mandatory Compost Collection – Unlimited one-time per week compost collection is included in the trash rate. Five gallons of compost collection should be provided per unit. Contact WMAC at 510-613-8700 to increase service.

Mandatory Recycle Collection - A per unit recycle fee is charged regardless of recycle service level. Contact California Waste Solutions at 510-625-5263 to start or increase recycle service.

Visit www.oaklandrecycles.com/services/service-rates/ for the latest monthly collection rates.



YOUR RECYCLING TEAM
WASTE MANAGEMENT
CALIFORNIA WASTE SOLUTIONS



Bulky Junk Services

www.oaklandrecycles.com/services/bulky-service

Property Managers no longer have to manage bulky collections for the building. Tenants can now directly schedule bulky service. Each unit can schedule one bulky curbside pickup appointment and one bulky drop off appointment annually. Property managers may continue to schedule bulky pickup service on behalf of the property.



Bulky Drop Off

Tenants can call WMAC directly and schedule a one-time drop off of up to four cubic yards of bulky waste (per unit) at the Davis Street Resource Recovery Complex in San Leandro.

Call 1-888-WM-BULKY or schedule an appointment online at www.oaklandrecycles.com/Bulky.



Bulky Curbside Pickup

Tenants can call WMAC directly and schedule a curbside bulky pickup. Each unit can receive one bulky pickup a year for up to 4 cubic yards of bulky waste plus a limited number of large items like appliances, mattresses, electronics, and tires.

Call 1-888-WM-BULKY or schedule an appointment online at www.oaklandrecycles.com/Bulky.

HOW IT WORKS

1. Tenant calls or schedules an appointment online for a bulky curbside pickup.
2. Tenant information is gathered, including email (if possible), address and unit number. The property's account is looked up and verified.
3. A confirmation with setout instructions is either sent by email or postcard to both you and the tenant. The postcard or email will contain the tenant's name, unit number and date of pick up.
4. **TIP:** Work with your tenants on the best location for setting out bulky items and reach out to WMAC to confirm the best contact information for your property.

Properties with Large Number of Units

For buildings with lots of units, it is recommended the property manager schedule a free roll-off container and schedule a bulky removal day for the tenants. Contact WMAC at 510-613-2160 for more information.

WMAC can provide you and your tenants educational opportunities to help make this new program a success.

Visit www.oaklandrecycles.com/Bulky for complete set out instructions. You can also download a residential tenant bulky services flier to post around your building to educate tenants.